

Department of Technology Services Offers New Service Allowing Easy, Secure Remote Access

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The Department of Technology Services announces the release of its Server Based Computing Service offering that allows customers to remotely access their office PC environment through the Internet without requiring the installation of special network software, such as Virtual Private Network applications.

"Server based computing is an important ingredient in our efforts to reduce costs and improve service by standardizing on proven technologies and leveraging the technology resources available at the Department of Technology Services," said Clark Kelso, State Chief Information Officer.

This service offering allows for the centralized hosting, management, and maintenance of customers' applications by using state-of-the-art technology to provide secure access to email, network, and mainframe files from any remote location. The server based computing environment provides users the same look and consistency in PC office tools, access to their mainframe and network files, and the ability to print using an Internet Protocol address from remote locations.

Security is provided via two-factor authentication - users log on by using a combination of their established user IDs and passwords, plus a remote device which provides a random password at the push of a button.

Server based computing is expected to reduce statewide IT costs and allow agencies to focus on program delivery by leveraging the Department of Technology Services' proven IT resources and expertise. Information about the Server Based Computing Service can be found at www.dts.ca.gov/sbcs.

As recommended by the California Performance Review Commission, the Department of Technology Services was created by the Governor's Reorganization Plan #2 which consolidated the California Health and Human Services Agency Data Center, the Stephen P. Teale Data Center and the Department of General Services, Office of Network Services, within the State and Consumer Services Agency.

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